

NEUROSOFT S.A.

ICT Network Engineer

(ICT_01.19)

Neurosoft S.A., is a leading software, networking and information security provider in financial, telecommunication, transportation, utilities and government sectors, providing solutions and services aiming to increase operating efficiency and security. Listed in the Italian Stock Exchange since 2009, currently employees 200+ highly skilled professionals with in depth expertise in their field.

We have an open vacancy for a Network Engineer, who participates in the design, implementation, administration and support of largescale telecom infrastructure in ISPs, Data Centers and large enterprises. The dynamic nature of the business mandates experience across multi-vendor technologies and environments, including Core routers, Switches, BRAS, Firewalls, and secure architectures.

Main Responsibilities

- Determines the requirements of customers' telecommunications business needs
- Designs the technical solution of integrated components
- Actively participates in the resolution of telecommunications issues on core ISP networks and Data Center Environment
- Provides problem resolution on critical cases at the Network level, focusing primarily on Severity 1 and 2 cases
- Provides support on any unscheduled changes to Network in order to minimize the impact of individual device failures on the overall Network and/or Data Center infrastructure
- Proactively runs labs and virtual simulation platforms where all nodes (routers/switches) are simulated with the exact topology and configuration as in the field
- Provides quarterly report to Customers on activities and deliverables provided, technical symptom trends, remediation and other related topics

- Performs root-cause analysis on technical issues on the Network Infrastructure in co-ordination with vendor's TAC

Professional Experience & Qualifications

- BSc in Information Technology, Telecommunications or any other relevant field; a MSc degree is desirable
- At least 4 years relevant experience in Telecommunications projects
- Strong Knowledge of network infrastructure, including NG Firewalls, Routers, Switches and associated network protocols and concepts
- Relevant certifications by equipment manufacturers such as Cisco Systems, Alcatel/Nokia or Juniper Networks are highly desirable
- Ability to communicate effectively and express complex technical information in simple form
- Strong analytical and problem-solving skills
- Accuracy and attention to detail
- Ability to work efficiently both within a team and independently
- Fluency in Greek and English languages, oral and written

We Offer

A competitive compensation package, a stable and enjoyable working environment, excellent opportunities for professional development, working on leading-edge technology and industry trends.